

Robert A. Domaschuk

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Senior IT Project Manager

Project Management Strategies

Vendor Relationship Mgmt

Service-Focused Leadership

Delivering completed projects within timeframes, within budgets, within scope

Dedicated IT professional with executive leadership experience and a proven track record of successful project and project portfolio management. Focused on building up internal IT teams and their relationship with other departments while implementing large (and small) scale technology projects, and doing so within budgets. With a leadership style best expressed as “together, we can do this,” experience includes developing plans, budgets, schedules, and documentation.

- Senior-level IT professional
- Technology solutions expert
- Verbal & written communications leader
- Process-oriented approach to project management
- Leader in inter-department relationship building
- Major projects on time and within budget

Project Management Experiences in Action

- Follow-Me Printing system that saved over \$330,000 over five years
- IT Knowledge Base deployment to replace departmental website
- Technical training program for *Professional Development and Learning* initiative with School of Graduate and Adult Programs
- 25Live, an enterprise-wide reservation system update (BenU)
- Help desk ticketing system upgrade (BenU)
- Led Benedictine University's *Emerging Technologies* committee
- Developed and executed Benedictine University's IT department's goals to become an *Authorized Microsoft Learning Academy*, a *CompTIA Authorized Academy Partner*, and a *Certiport Authorized Testing Center*.
- Created brand new Technical Writing team at Boise Cascade Office Products (now [Office Depot](#))
- Created and delivered new JavaScript training class for Printable Technologies (now [Marcom Central](#))

“Rob was exceptional in his work as we launched a new Technical Writing team at Boise Cascade. He proved to be detailed, innovative, and conscientious as well as very adaptive to change. He creatively developed strategies and solutions...”

Leadership, Work, and Achievement History**Director, IT Support Services**

Benedictine University

*June 2022 – present***Chief Information Officer (Interim)**

Benedictine University

September 2016 – February 2017

Assistant Director of Training and Development

Benedictine University

April 2011 – September 2016, February 2017 - May 2022

- Stepped into interim CIO role upon the sudden departure of the previous CIO, immediately working with the President's Cabinet and the President's Advisory Council to address short- and long-term strategic planning for Information Technology
- Leadership team member in the Information Technology's strategic planning as part of the university's 2020 strategic plan
- Designed and implemented *Follow-Me* printing in conjunction with Ricoh USA to bring the costs associated with printing (consumables, maintenance, device costs, student and staff printing) under control. Initial projections were to save the university \$250,000 over the first five years of the program. Final savings - even when adjusted for the pandemic period - was \$330,000.
- Developed a badging program to provide verifiable training and education results for university programs
- Planned, developed, and executed *BenSoft* - an external training initiative for the university that provided software and technology-related training and certification exams for both IT and non-IT personnel.
- Charter member of "Emerging Technologies Committee" - the group tasked with the leadership and long-term strategic planning of new teaching and operational technologies for the university community
- Developed and led an enterprise-wide cyclical data reporting project for all departments to use for both strategic and day-to-day operational decision-making
- Launched an online training program for both internal staff/faculty and working professionals. This includes the entire lesson life cycle from concept/storyboard to program launch.
- Recognized by executive leadership for outstanding training practices
- Applied accelerated learning principles for the university's content management system (CMS) training to successfully enable departments and colleges to create their own content for the university's website
- Developed and implemented new training techniques to reach users across multiple campuses

Director Of Training Development & Operations

Corporate Transition Services

June 2010 – June 2012

- Developed successful program for outplacement services, including network club, career transition training, interviewing techniques, and job searching
- Reduced hiring costs for clients through technology-based recruitment strategies

- Developed technology solutions for client recruitment practices (intake interviews, candidate searches, contacting candidates, and candidate management)
- Provided coaching to executive-level candidates in career transition
- Developed and executed social networking strategy
- Developed recruitment training pedagogies
- Identified and developed strategy for actively expanding company service offerings and increase revenue

Education

Bachelor of Arts

[University of Manitoba](#)

Degree Granted

Current Professional Associations, Committees, and Working Groups

- [Project Management Institute](#)
- West Suburban IT (WSIT) – Bi-monthly meeting of higher education CIOs and designees of West Suburban IT departments
- Technology Advisory Committee (Benedictine University)
- [Educause](#) – “EDUCAUSE® is a nonprofit association and the foremost community of IT leaders and professionals committed to advancing higher education.”